

Burlanes Payment Terms

Initial deposit

An initial deposit payment of 10% is required to secure the desired date and signifies your commitment as our client. This deposit guarantees your intent to proceed with the project. If, due to unforeseen circumstances, you are unable to continue with the project, this initial deposit is refundable, subject to consultation with your designer.

Please note, however, that if a site survey has been conducted and drawings have been produced, a non-refundable fee of £500 will be deducted from the initial deposit. This fee covers the resources and work already devoted to your project, and is applicable regardless of the decision to continue or cancel the project

After the site survey

After your Installation Manager has conducted the initial site survey, dates for works to begin will be confirmed. At this stage, a further 40%, non-refundable payment will be required in order for your furniture to be put into production.

PLEASE NOTE: Your Design Consultant will also give you a date by which drawings need to be signed off so that we can meet your project start date. A delay in signing off your drawings and payment of this installment will inevitably result in a delay in the start of your project.

Prior to payment of the 40% payment, if the client is unable to go ahead with the project and drawings have been produced and/or site survey undertaken, Burlanes reserves the right to charge a cancellation fee of £500 incl VAT.

Prior to installation

Two weeks before work commences on site, the balance for cabinetry, appliances, product and part install is to be paid. (Less the final balance of £500 incl. VAT)





PLEASE NOTE: A furniture delivery date and installation date will be confirmed post the initial site survey. If for any reason you wish to delay the delivery and installation of your furniture, payment as per this schedule, will still be required

On completion

The final payment of £500* incl. VAT is to be paid on the day of sign off of your project by yourself and your Installation Manager. Card payment will be taken over the phone

*Final payment of £500 incl. VAT is based on one project only. Final payment amount subject to change for multiple projects

Only on payment of the final balance will your Cosentino work surfaces be registered for their warranties.

PLEASE NOTE: Any additional works outside of the scope of the original project must be paid for, in full, at point of agreement.

